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Re: Information Technology Professional with 21 years' experience (direction, leadership, management, and technical)

I would like to take an opportunity to introduce myself.

I am an IT Professional (VMware vExpert, NVIDIA NGCA Advisor, HPE Influencer) with over 21 years of experience designing, implementing, managing, and supporting Corporate IT Strategies and Infrastructure. This includes (but is not limited to) IT Infrastructure, Line of Business Applications, Management, Security, Service Delivery, Procurement, and support.

My most recent projects include:

- Implementing, troubleshooting, and supporting numerous VMware Horizon VDI Environments
- Implementing, troubleshooting, and supporting numerous Azure AD Implementations
- Implementing, troubleshooting, and supporting numerous profile/environment technologies such as FSLogix, DEM, Roaming Profiles, etc
- Numerous Exchange Upgrade/Migration (Exchange 2007 -> Exchange 2013 -> Exchange 2016 -> Exchange 2019)
- Active Directory Certificate Services
- Implementation of Duo MFA on VMware Horizon View
- VMware vSphere Upgrade (Including migration from vCenter to vCSA Appliance)

I'm actively seeking contracting, consulting, and new business opportunities to establish long lasting business relationships where I can utilize my skills to benefit those relationships.

Currently I am a consultant providing IT Solutions, Services, and Managed Services. For 16 years, I have been designing solutions, service offerings, policies and strategies for businesses in many sectors (such as Oil and Gas, Manufacturing, Homebuilding).

My current focus has been to design, sell, implement, support, maintain, and manage these solutions in a cost-effective manner, while staying in line with customer budgets, managing vendor relationships (vendor to partner, partner to customer), and adapting/migrating these technologies as time and business progresses, all while managing Digitally Accurate Inc. and ensuring profitability and a stable model for business continuity. By directing, managing, implementing, and supporting these customers, I help them create a strong IT strategy.

I have a thorough understanding (both technical as well as business non-technical) of mainstream IT technologies that form the basis of corporate IT Infrastructures, and can use these to benefit my role and responsibilities with your company.

On a side note, I also have an online blog that averages 250,000 unique visitors per month pertaining to business IT, specifically VMware, VDI, Storage Attached Networks, and Microsoft technologies. Numerous worldwide companies regularly engage me for consulting, assistance, and/or recommendations for their IT projects and strategies. This blog is “for fun”, and does not normally generate revenue, however has been responsible for many leads and some ongoing business relationships.

I look forward to discussing my qualifications and answering any question you may have. I have client/customer references available on demand.

The following page contains some of my main focuses throughout my career.

**Main focuses include:**

- Infrastructure design, implementation, and support (Server, Network, Software, Security)
- Virtualization
- Virtual Desktop Infrastructure
- Cloud Services (Azure, Azure AD, etc)
- Storage (SAN, DAS, Replication, Virtualization)
- Remote Access Technologies
- Security (Policies, End-User, Workstation, Server, Network level)
- Backup Solutions
- Disaster Recovery (Policy, Hardware/Software, Implementation, Support, Execution)
- Wireless (Point to Point, Point to Multi Point)
- Wireless (Warehouse, linking building, enterprise security)
- Linux Solutions (CentOS, Redhat, Fedora, Single Board Computers)
- Mobile Devices
- Supporting and managing both IT personnel and end-users
- Line of Business Applications

As previously mentioned I am professional as well as an enthusiastic team leader and team player.

I look forward to meeting with you to further discuss my skills and expertise.

Yours Truly,

Stephen Wagner

### **Solution Experience**

- Infrastructure design, implementation and support
- Virtual Desktop Infrastructure
- Virtualization
- Disaster Recovery (Tape Libraries, Disk Backup, special requirement backups for databases)
- Virtualization Disaster Recovery (Replication, VM Snapshots, SAN snapshot)
- Wireless Point to Point (Linking buildings)
- Wireless Point to Multi-Point (Warehouse wireless)
- Line of Business Implementation and Integration (Accounting, Estimating, Purchasing, Scheduling, etc...)
- Remote Access Solutions (Linking multiple branch offices to HQ, or remote access for employees from home, Read only Domain controllers, Site to Site VPNs, DFS)
- Mobile Devices (Windows Phone, Windows Mobile, Apple iPhone, BlackBerry, Blackberry Enterprise Server, ActiveSync)
- Workstation Management Technologies
- IT Environment Management and Monitoring solutions
- IT Workflow and IT Support Development/Management

### **Technical Experience**

- Microsoft Windows Server NT 3.5, 3.51, 4.0, 2000, 2003, 2008, 2008R2, 2012, 2012R2, 2016, 2019, 2022 (including Server Core)
- Microsoft Windows Small Business Server (Backoffice, SBS2000, SBS2003, SBS2008, SBS2011)
- Microsoft Exchange Server (2000, 2003, 2007, 2010, 2013, 2016, 2019)
- Microsoft SQL Server (2005, 2008, 2008R2, 2012, 2016, 2019)
- Microsoft Office 365, Microsoft 365
- Microsoft Azure (AD Connect, Azure Instances, Cloud/On-Premise Connectivity)
- RedHat Enterprise Linux (Also CentOS)
- Symantec Endpoint Protection (and Protection Suite)
- Sophos Security Gateway, Sophos Intercept-X
- Simply Accounting, QuickBooks, Sage BusinessVision
- Timberline Accounting, Timberline Estimating
- BuilderMT Construction Management
- HomeFront Sales
- Pervasive SQL
- Citrix
- Remote Desktop Services
- Lio-Target (Linux kernel iSCSI Target)
- Embedded Linux development
- Schlumberger EDM (Compass) Directional Drilling
- Siesware (Seismic Exploration Software)

### **Vendor Experience**

- Microsoft
- HP/HPE
- VMWare
- Sophos

- Symantec
- Intuit (QuickBooks)
- Sage (Simply Accounting, Timberline Accounting, Timberline Estimating, BusinessVision, Accpac)
- Cisco
- 10ZiG

### **Industry Experience**

- Oil and Gas
- Manufacturing
- Medical (Laboratory, Research, Hospital Networks)
- Home Building
- Contracting
- Accounting Firms
- Capital Management
- Law Firms
- Project Management Companies
- Engineering Firms
- Natural Resource Companies (Energy, Grain, Farming)

### **Support Delivery Experience**

- On-Site
- Remote
- Mission Critical
- Field Offices (Remote, difficult to access Oil and Gas sites)
- Branch Office (Different or Same city)

### **Work Experience and History**

July 2006 to Present (July 2022)

President

Digitally Accurate Inc.

Digitally Accurate Inc. (o/a D.A. Consulting) is an IT Solutions Provider and Managed Services provider. The company was created back in 2006 to help businesses of all sized implement cost-effective best practice IT Solutions. We have helped numerous companies implement their own server, setup management technologies, security technologies, wireless and remote access technologies, and also help them optimize their IT systems by utilizing line of business applications.

Additionally, we provide specialized IT Consulting, including Cloud (Azure), Virtualization (VMware), Virtual Desktop Infrastructure (VDI with VMware Horizon), and more.

June 2004 to July 2006

IT Manager

Beattie Homes Ltd.

Managed IT Department and provided IT technical services. I also planned and executed projects, upgrades, etc. Included administration of two separate networks in Calgary/Edmonton, connected via site-to-site VPN implemented that I implemented. Deployed active directory at both locations with Active Directory site trusts configured.

Network services implemented/managed/maintained included:

- Windows Server 2000/2003 technologies
- Citrix Presentation Server
- HomeFront Sales Management
- BuilderMT Construction Management
- Sage Timberline Estimated and Accounting
- Crystal Reports creation/modification
- VPN Server
- RADIUS (AD) Authenticated Wireless APs

Tasked with a complete overhaul of the IT infrastructure due to a build up of issues from incorrectly implemented LoB applications. This included:

- Server OS upgrades and migrations
- Reimplementation of Citrix metaframe Presentation Server
- Reimplementation of Sage Timberline Estimating and Accounting
- Reimplementation of pervasive SQL database
- Implementation of BuilderMT Construction Management
- Integration of all line of business applications (Sage, BuilderMT, HomeFront)
- Migration from Pervasive SQL to Microsoft SQL for application backend databases

Supported ~80 workstations/users across two separate cities (Calgary and Edmonton)

Implemented various workstation/network management technologies for central management.

Easy/fast workstation deployment (network boot OS and application installation).

Created long range wireless back haul for "Bay Club" special condo project in Chestermere, linking two sites via high speed wireless point-to-point link. This was to connect the sales center office to the show-suite since no land based physical wired connection was available.

2002 to 2004

Technical Assistant

Advanced POS Systems Inc.

Assisted in installation, implementation, and support of numerous Point of Sale and Small Business IT infrastructure implementations. Configured servers, workstations, point of sale terminals, tape backup units, and barcoding systems.

Provided Linux/Unix services: Implementation, setup, configuration, and support.

### **Personal Details**

- Healthy (Regularly Exercise: Run, rollerblade, bike, hike)
- Reliable
- Bondable
- Willing to travel
- Heavy interest in technology
- Central Memorial High School (Diploma)

### **Community Presence**

VMware vExpert (2021 and 2022)

<https://vexpert.vmware.com/directory/7325>

NVIDIA NGA Advisor (vGPU)

<https://www.nvidia.com/en-us/data-center/vgpu-advisory-council/>

HPE Influencer

### **Online Presence**

Personal LinkedIn:

<https://www.linkedin.com/in/stephenw7/>

Personal Technology Related Blog (~250,000 unique visitors a month):

<https://www.stephenwagner.com>

### **Mentions**

2005 - Calgary Herald "Careers in Professional Home Building & Land Development"

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Featured in a Calgary Herald Article, I was interviewed by the Calgary Herald to discuss my job function at Beattie Homes and provide insight as to what I did for them, how I got in to the industry, and how other can get in as well.

(PDF copy of article available upon request)

Numerous online sources point to articles I've wrote on both my personal and corporate blog re: Storage, Virtualization, VoIP, iSCSI, Linux, and numerous other topics.

Client testimonials and references upon Request